



## **Mission Statement**

*We improve the quality of life for children and adults who suffer from Allergy, Asthma and Immunology related illnesses.*

## **The Values by which We Operate**

### **Service to Patients and other Customers**

*We put the care and concerns of our patients first. We exceed the expectations of every customer by anticipating their needs and partnering with them to achieve optimal results.*

### **Productivity**

*We are focused, efficient and work as "one team" to deliver the highest quality outcomes. We plan carefully and communicate openly with great attention to detail and "unmistakable accountability."*

### **Profitability**

*We are careful stewards of all resources and operate profitably in order to fulfill our mission and live up to our values.*

### **Team Relationships**

*We trust, respect and support each other, as well as our Mission. We embrace our strengths, look for opportunities to help each other succeed, and celebrate collectively.*

### **Image**

*We are known as an exemplary team of caring professionals, national leaders in our specialty and a great asset to the regional healthcare community. It is our privilege to give back to our communities through clinical research, service and education.*

### **Growth and Innovation**

*We are progressive and embrace change responsibly. By employing "best practices" and learning from our experiences, we continuously improve. We relentlessly pursue knowledge that leads to optimal patient care and sound business practices.*